# **Your Dental Team**



**Principal Dentist** Dr Amit Sunder BDS (Birminaham 2002) MFGDP RCS (Eng) MSc Dist Endo (Chester) GDC no: 80963



Principal Dentist Dr Meera Sunder BDS Dist (London 2003), MFGDP RCS (Eng) MSc Endo Dist (Chester) GDC no: 82884



Orthodontist



Dr Raj Patel BDS (Shef 1992) FDSRCS GDC no: 68484



Dr Srinivas Arun BDS (Rajiv Gandhi 2005) GDC no: 100855



Dr Ashna Sadik GDC no: 258327



Ms Adetayo Ayorinde GDC no: 296433



Mr Rohan Gandhi GDC no: 302408



**Dental Therapist** Miss Damini Padhiar GDC no: 297178



Practice Manager Mrs Beth Owen GDC no: 256411



**Senior Dental Nurse** Miss Sophie Eccleston GDC no: 298466



**Head Receptionist & Social** Media Manager Miss Eleanor Cowley



Senior Dental Nurse Miss Lydia Everiss Newton GDC no: 313999



Trainee Dental Nurse Miss Lillian Morris



Trainee Dental Nurse Miss Laura Griffiths



**Trainee Dental Nurse** Miss Abigail Humphries



Our Housekeeper Ms Dawn Gallear





# A Warm Welcome To Chris Bird Dental Care!

Chris Bird Dental Care Ltd 107-109 Walsall Road, Cannock, Staffordshire, WS11 OHP













# Our Practice Philosophy "Our Pride Is Our Patients"

To provide dental care at the highest level of quality humanly possible in an atmosphere of genuine care and kindness; to teach every patient the proper preventative dental techniques so patients can keep their own natural teeth for a lifetime; to become a positive source of influence for patients families, our profession and the community at large. This is our aspiration.

#### **Dental Care**

At Chris Bird Dental Care, we offer a comprehensive range of treatments including high quality general and cosmetic dentistry to patients of all ages. All treatment options are fully explained including; risks, benefits and associated costs prior to commencement. Patient safety is paramount and we pride ourselves on remaining up to date with the latest infection control quidelines.

# **Dental Hygiene**

Our dental hygiene therapists provide tailored oral hygiene advice and treatment. They can also demonstrate and offer the correct oral hygiene products for you.

#### **Private**

It is our policy to give patients full information about the cost of their dental care before any treatment is undertaken

Patients may also join our private dental care scheme 'Care Plan' for a modest monthly payment. Please refer to our 'Dental Care Membership Leaflet' for further details.

#### NHS

NHS patients are charged in accordance with the NHS dental charge guidelines. NHS treatment includes all treatment necessary to secure and maintain your oral health. Please be aware that if you are eligible for partial or full exemption, proof of exemption will need to be provided at each visit, incorrect claims may incur a penalty charge. Additional services which are not available on the NHS may also be available on a private basis.

# Charges

Patients may pay for their dental care by cash, credit or debit card

## **Special Services**

In addition to routine treatments, we also offer:

- Dental Implants
- Orthodontic Treatment including Invisalign®
- Tooth Whitening
- Occlusal analysis including mouth guards
- Cosmetic dentistry including composite bonding
- · Treating nervous patients

# **Appointment**

- Every effort is made to see patients at the appointed time, however if you are kept waiting there is usually a good reason, so please remain patient.
- If you need to be seen urgently, then please phone the practice as early and possible.
- If you need to cancel an appointment, please give us at least 24 hours notice otherwise cancellation charges may be incurred.
- Please ensure your personal details are up to date to enable us to communicate with you efficiently.
- It is also important that you regularly update your medical history and medication list, as this may aid in diagnosis and impact upon the treatment we may provide.

#### Access

The practice has disabled access facilities with on-site parking.

### Our Committment To You

We are committed to providing you with the best service possible. We welcome feedback from our patients and from time to time you may be asked to fill out a questionnaire. If there are any particular issues you wish to raise, then please contact Beth Owen, Practice Manager.

We hope you are happy with the service we provide, however, if you have concerns, a copy of the complaints procedure is available from reception.

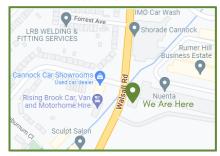
# Confidentiality

Strict confidentiality of patient records and information is maintained at all times.

# **Emergency Service**

If you are in pain during surgery hours, please telephone the practice and every effort will be made to see you as soon as possible.

#### Our Location



#### Our Opening Hours

Monday to Friday – 9.00am – 5:30pm Saturday – By prior arrangement only For out of hours information, please refer to our practice voicemail

#### **How To Find Us**

The practice is located on the Walsall Road (A34) into Cannock with easy access to both the M6 junction 11 and M6 Toll Junction 7.