

WORLDWIDE DENTAL TRAUMA AND EMERGENCY CALLOUT INSURANCE

Emergency Callout – cover can be provided by any dentist worldwide who agrees to treat you. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional or restorative treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

Dental Trauma – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess.

Hospitalisation – benefit is provided should you have to stay in hospital as a result of dental trauma.

Permanent Facial Disfigurement – benefit is provided should you be scarred on the neck or face as a result of the accident.

Oral Cancer – a payment will be paid upon diagnosis of oral cancer.

Redundancy Protection – plan premiums paid for up to one year (not included in the Registration and Insurance Scheme).

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.

Practice staff are permitted to provide you with information about the insurance that is included in your plan on behalf of Practice Plan Limited, the Plan Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 684128.

FINANCE FACILITIES

Finance facilities are available at the practice. We will be pleased to discuss the details with you.

PRACTICE HOURS

Mon / Fri: 9.00 am - 1.00 pm 2.00 pm - 5.30 pm

Other times available by special arrangement.

EMERGENCIES

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day.

If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.

If you have to cancel an appointment, please give us 24 hours' notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

REGISTRATION AND INSURANCE SCHEME

You can maintain your registration at the practice for an annual fee of £26.00 which includes the Worldwide Dental Trauma and Emergency Callout Insurance. It is, however, conditional upon you attending the practice once a year for examination and having any remedial work undertaken as soon as possible, payment for which is not covered.

HOW DO I REGISTER?

You just need to complete a simple agreement form to become a member. This will require your signature and bank account details. We will then set up a monthly Direct Debit payment.

Please speak to any member of the team if you would like more information.



Chris Bird Dental Care Ltd

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DENTAL CARE PLAN
www.chrisbird-dentalcare.co.uk

WELCOME

Whether you are a new or an existing patient we would like to welcome you to our practice.

At **Chris Bird Dental Care** we provide high-quality treatment in a friendly environment. We are committed to continuing education and keeping abreast of changes in modern dentistry. Most of all, we encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

We are delighted to offer the **Dental Care Plan** – our own membership scheme, which enables us to provide you with a balanced approach to your dental needs restoring your mouth to full dental health with high-quality care from us at an affordable price.

Our modern health-promoting approach with continuing care means:

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- More attractive teeth
- More choice
- Reduced costs
- Helping to keep your own teeth for life.



YOUR CHOICE FOR DENTAL CARE WITH US

As individuals we are having to make more and more provision for our health needs. Here at **Chris Bird Dental Care** we believe that the best way to provide affordable care without compromising quality, is to offer you membership of the **Dental Care Plan**. This provides the following benefits:

- A convenient payment scheme for routine treatment
- Greater choice of treatment and materials
- More time to help prevent decay and gum disease
- Substantial discounts on additional treatments and sundries
- Worldwide Dental Trauma and Emergency Callout Insurance
- Redundancy protection for your monthly plan payments for up to 12 months.

YOUR CHILD'S DENTAL CARE

Children are born free of dental disease, yet by adulthood a significant proportion of the population has active gum disease and most people have experienced some tooth decay and even tooth loss. It is our belief that disease can be prevented.

Our aim is to provide your child with the best dental care available to secure their dental health. We ask patients to bring their children with them from birth so that we can see them regularly to help them grow up free from dental disease. For more information on the best option for your child's dental care please ask a member of our team.



“We encourage preventive techniques – helping you to understand how to maintain the health of your mouth”

DENTAL CARE PLAN [REDACTED] PER MONTH

We have introduced our own dental membership arrangement to reward and look after our patients who regularly visit the practice. Just look at what you can gain from becoming a member!

Appointments*

- Every six months, our members are entitled to:
- A dental appointment, including a clinical examination, a check for signs of oral cancer and routine x-rays
- A hygiene appointment to provide a full clean of the teeth and gums and advice on how to keep your mouth healthy.

Discounts**

- 50% discount on panoramic x-rays.
- 20% discount on any laboratory-based treatments required, i.e. crowns, bridges and dentures.
- 20% discount on any fillings.
- 20% discount on many other treatments (extractions, etc).
- 20% discount on additional hygiene care.
- 10% discount on implant fixtures and abutments.
- 10% discount on oral hygiene products purchased at the practice.

Insurance***

- Worldwide Dental Trauma Insurance to protect against the cost of large unforeseen accidental damage.
- Emergency Callout Insurance should you need a dentist in an emergency, anywhere in the world.
- Redundancy protection for your monthly payments for up to 12 months.

And there's more...

Please speak to one of our team for further details on the full range of benefits our members are entitled to.

* Subject to receipt of six consecutive monthly payments.

** Discounts only apply to treatments carried out at the practice.

*** The price includes a small premium per month for the Worldwide Dental Trauma and Emergency Callout Insurance.

Please see the Keyfacts document for further details.